



THE ROYAL CANADIAN MINT'S FEEDBACK PROCESS

The Mint welcomes all feedback about accessibility and this Accessibility Action Plan, whether submitted anonymously or not. All feedback will be reviewed and considered carefully, and appropriate action will be taken where possible.

Accessibility feedback is managed by the **Director of Public Affairs, Government Relations and Stakeholder Engagement**. They are responsible for overseeing the implementation of the *Accessible Canada Act* at the Mint. A full description of the Mint's feedback process is available at [The Royal Canadian Mint's Feedback Process](#).

FEEDBACK

The Mint welcomes feedback from employees, clients, stakeholders, and members of the public about accessibility. Whether you are requesting information or sharing an experience, your input helps us identify barriers and improve accessibility across our services.

You can contact the Mint by:

MAIL:

Attention: Director of Public Affairs,
Government Relations and Stakeholder
Engagement

ROYAL CANADIAN MINT
320 SUSSEX DRIVE
OTTAWA ON K1A 0G8

TELEPHONE: 1-800-267-1871

EMAIL: mediarelations@mint.ca

ALTERNATIVE FORMATS

The Mint is committed to making this Accessibility Plan available in a variety of alternative formats upon request. These formats may include print, large print, braille, audio, and electronic versions that are compatible with assistive technologies.

Requested formats will be provided as soon as possible, and no later than:

- 15 days of the initial request:



Print



Large print (increased font size)

- 45 days of the initial request:



Braille (a system of raised dots that people who are blind or have low vision can read with their fingers)



Audio (a recording of someone reading the text out loud)